

Fox Valley Newcomer Project: Newcomer Survey 2026 - Healthcare

Newcomer respondent summary perspective of healthcare around the Fox Valley:

"We value the healthcare we receive, but we need more affordable health insurance, more accessible care, and support navigating the healthcare system."

In regards to Healthcare, we asked Newcomers about the kinds of services they access on a regular basis, the type of health insurance they use, and what, if anything could be changed about the way they interact with healthcare in the valley. We asked Healthcare organizations and organizations that provide healthcare services about the programs and services they offer that support Newcomers.

In 2026, a total of 161 Newcomers and 51 organizations across the Fox Valley of Wisconsin responded to the survey.

Healthcare Organizations who participated in the survey and their reported programs

Appleton Area School District

Bethel Lutheran Church

Boys & Girls Clubs of the Fox Valley

City of Appleton Health Department

Community Initiatives of Wisconsin

Mosaic Family Health

Multicultural Coalition, Inc.

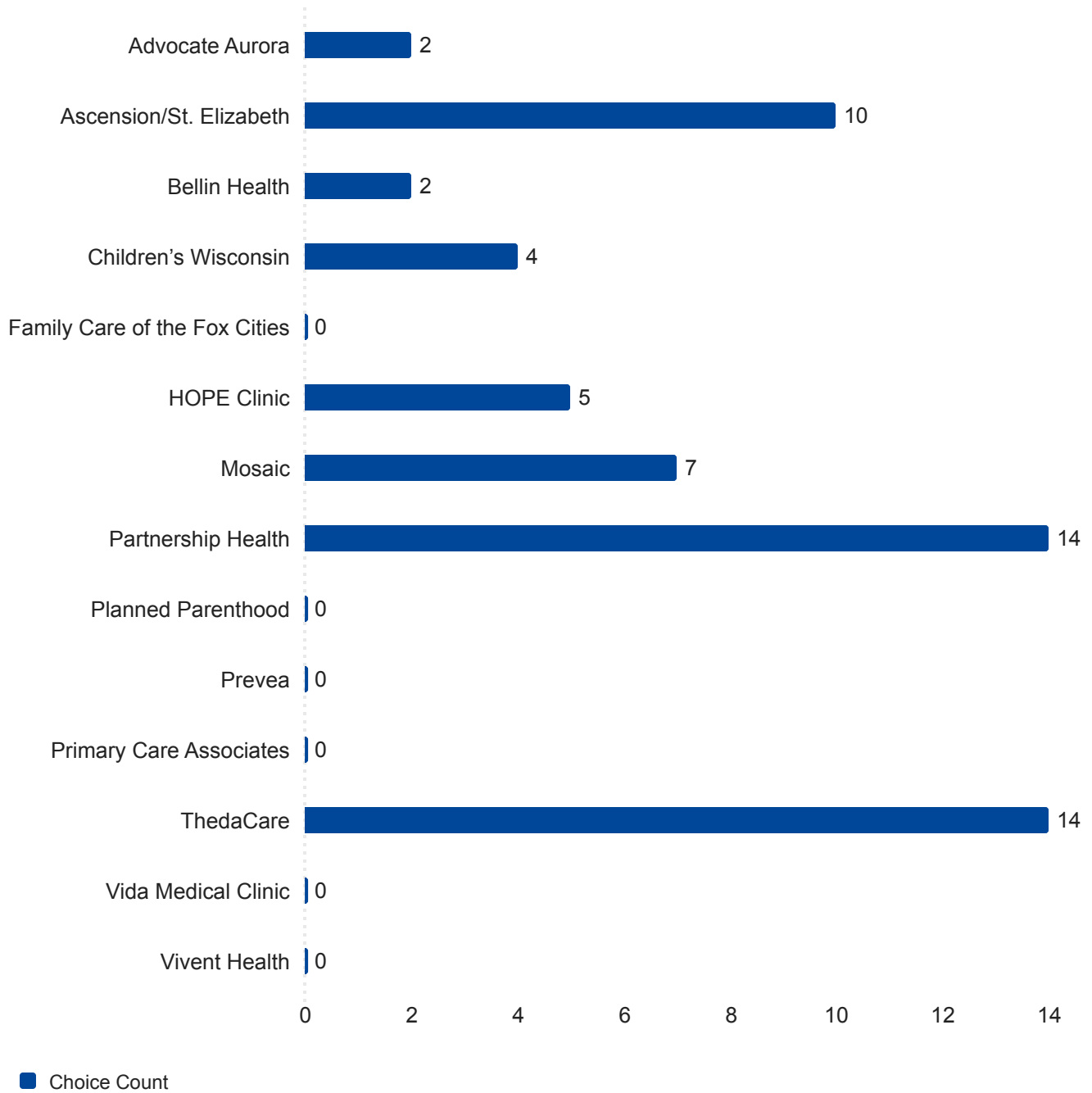
Samaritan

St Mary Catholic Schools

ThedaCare

VPI, Inc.

Healthcare organizations most often visited by Newcomer respondents:

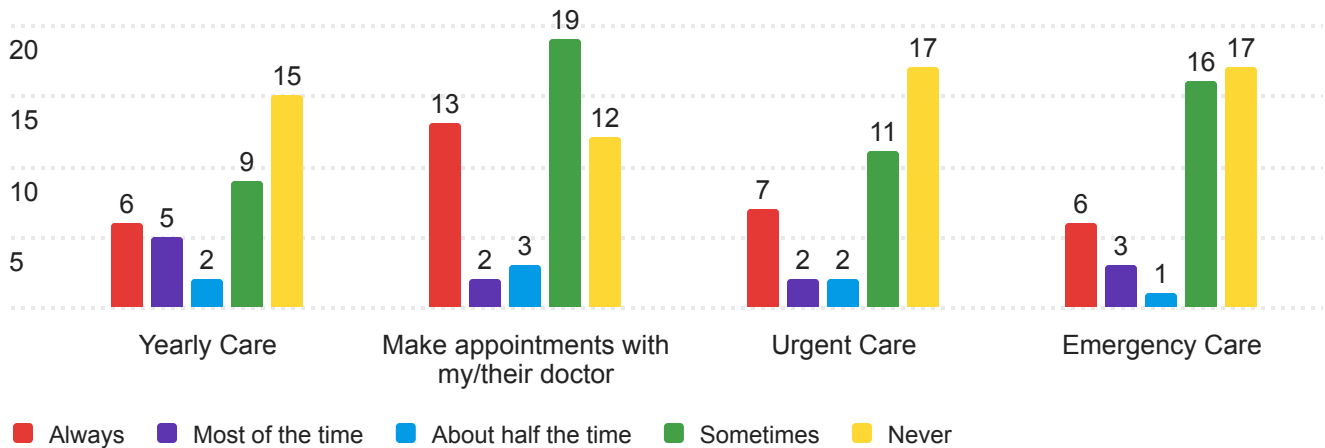


Healthcare Service Use by Length of Time in the Fox Valley and the U.S.

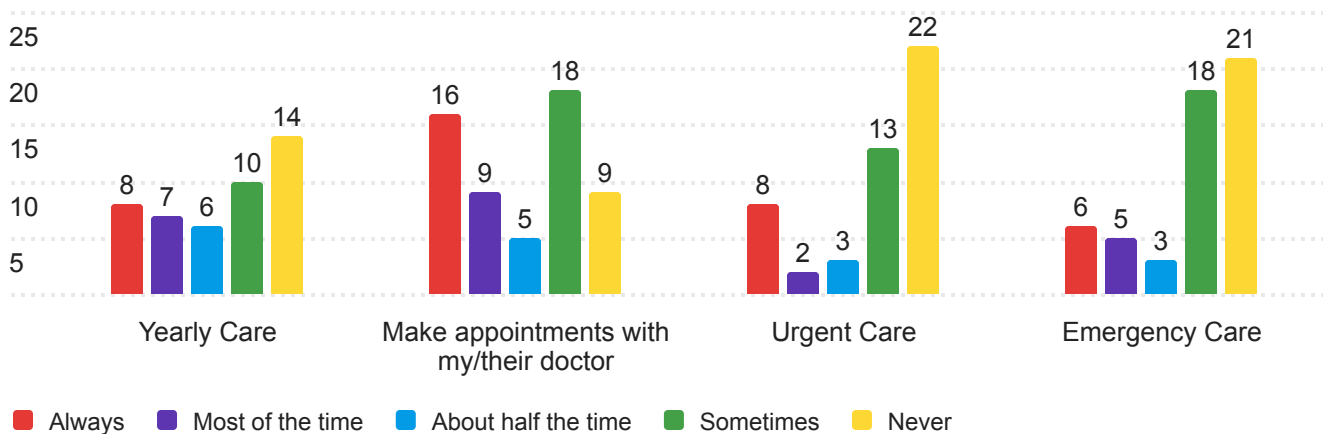
Newcomers who responded were asked about the type of healthcare services they rely on most often. When asked in a freeform response, "What do you do when a family member is ill?" 60% of Newcomers stated that they go to the emergency room or call 911.

The following charts show the services most frequently used by Newcomers, broken down by how long they have lived in the Fox Valley and the United States. This kind of "length of time" data can help us see if there are any changes in the type of care accessed by Newcomers the longer they live in the area.

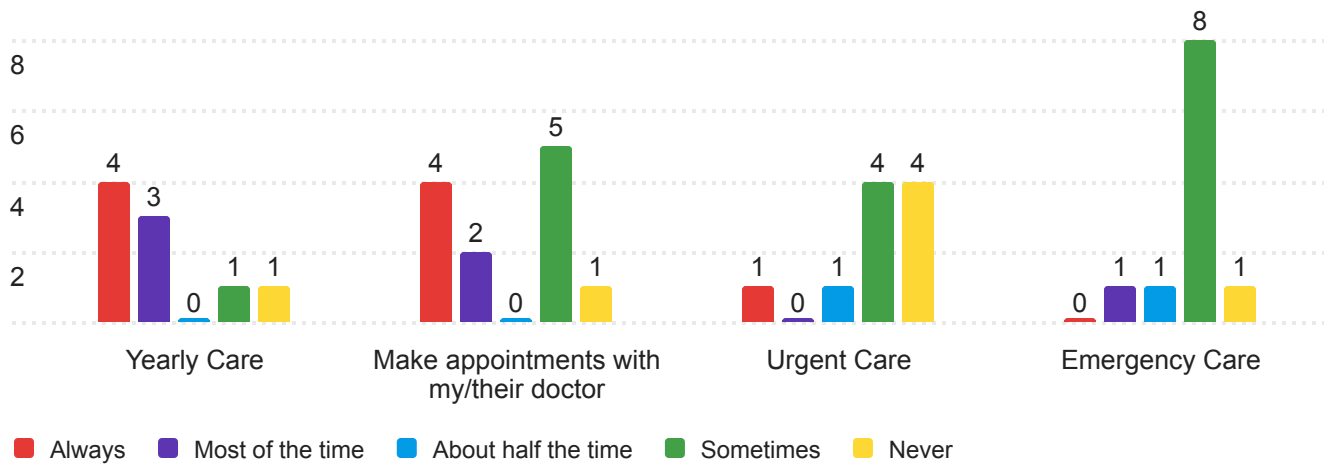
Healthcare Services relied on by Newcomers within 1 year of arrival



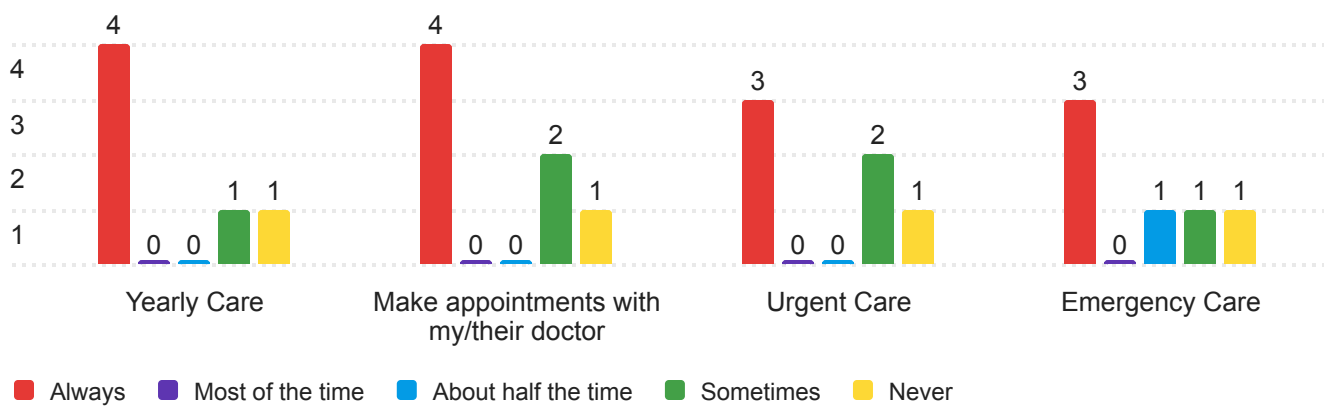
Healthcare Services relied on by Newcomers 1-5 years after arrival



Healthcare Services relied on by Newcomers 5-10 years after arrival



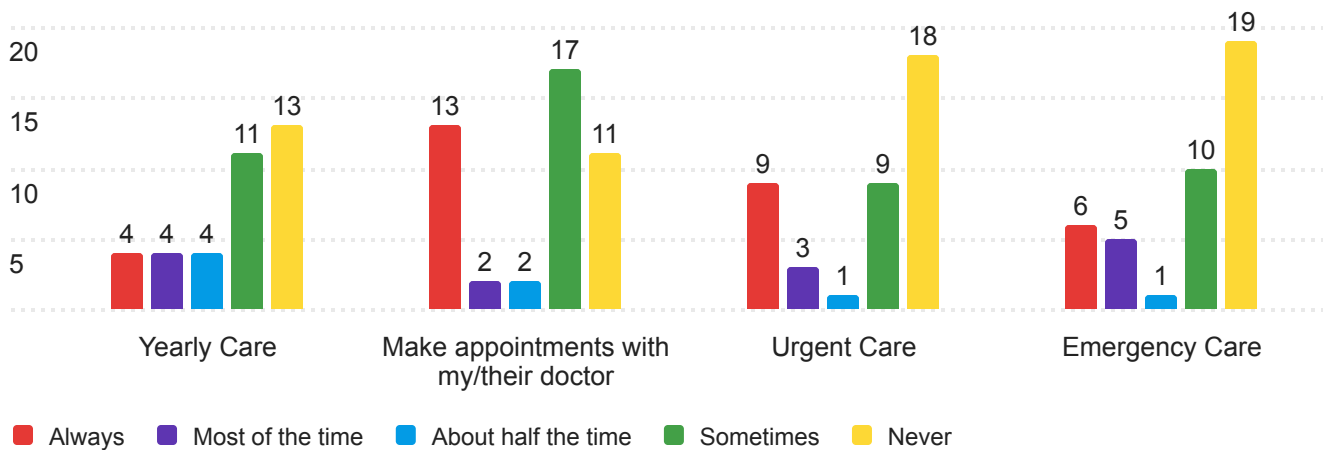
Healthcare Services relied on by Newcomers more than 10 years after arrival



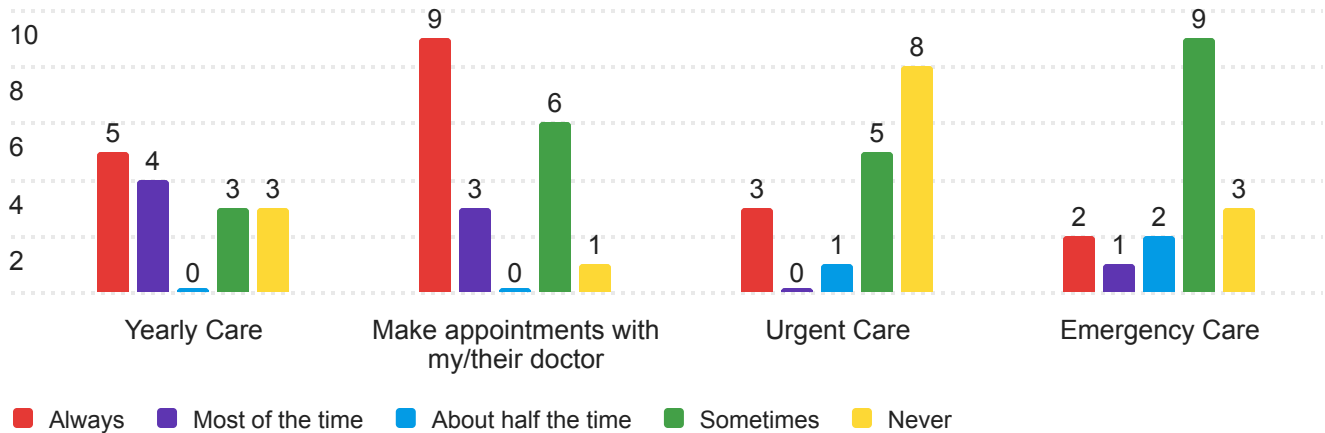
Healthcare Service Use by primary language

Newcomers who responded were asked about the type of healthcare services they rely on most often. The following charts show the services most frequently used by respondents whose primary languages other than English are Spanish (45 respondents), Swahili (25 respondents), and Kinyarwanda (19 respondents). Primary language indication does not infer that language users share the same cultural norms, histories, or socio economic status. Primary language may provide an indicator as to if any services or programs are more accessible to users of that language.

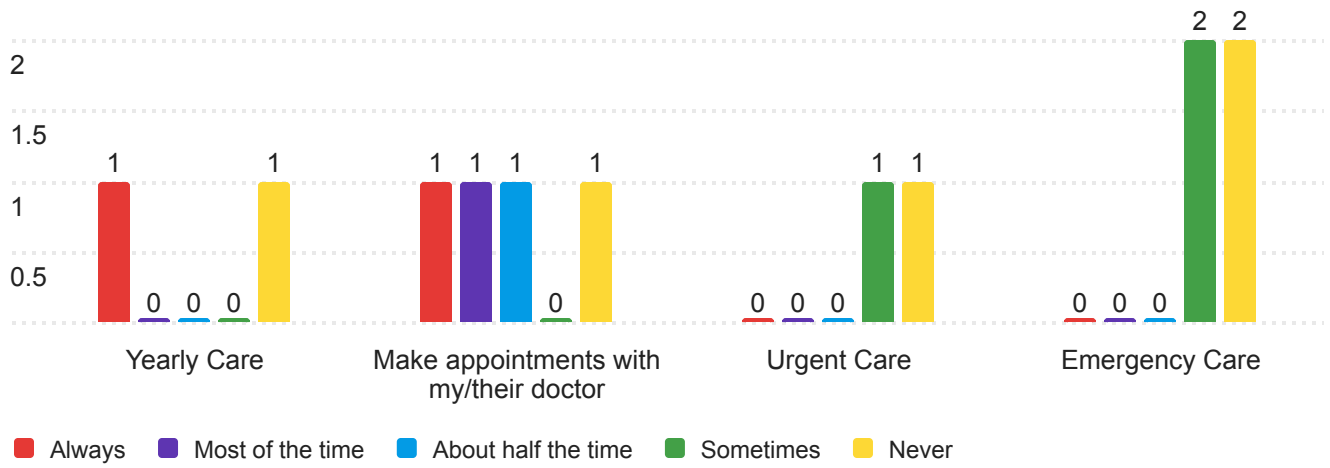
Healthcare Services relied on by Spanish speaking Newcomers



Healthcare Services relied on by Swahili speaking Newcomers



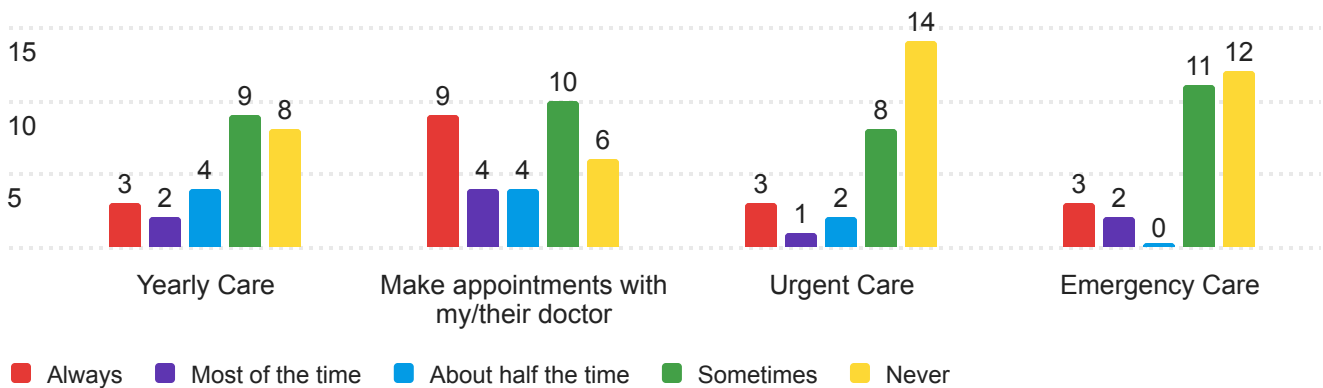
Healthcare Services relied on by Kinyarwanda speaking Newcomers



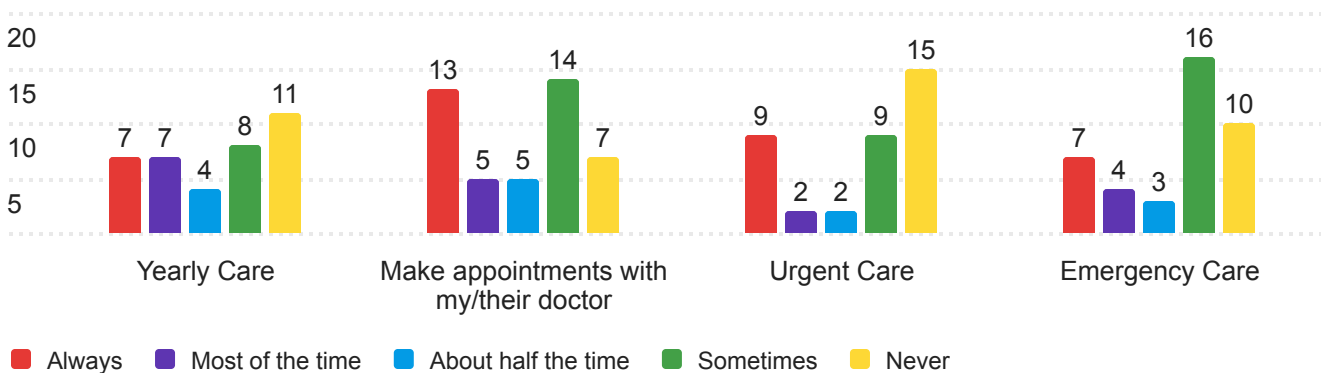
Healthcare Service Use for newcomers with different levels of comfort with English

Newcomers who responded were asked about the type of healthcare services they rely on most often. The following chart shows the services most frequently used by respondents who reported a low level of comfort with reading, writing, speaking, and listening in English. This kind of data can indicate how much English is a barrier for different types of care.

Healthcare Service use for Newcomers who reported a low level of comfort with English



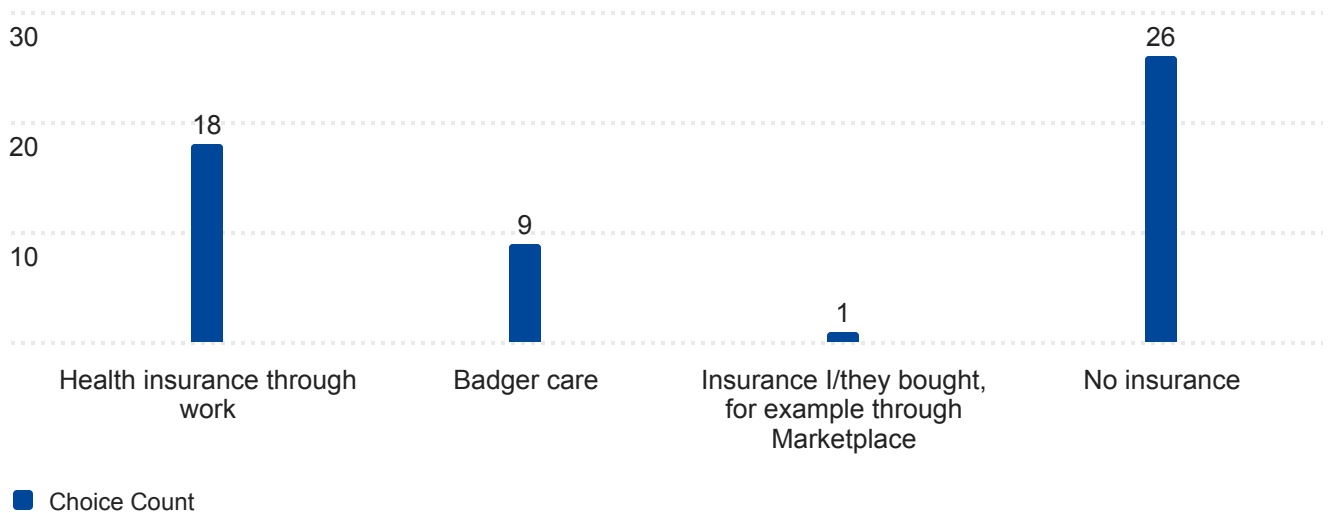
Healthcare Service use for Newcomers who reported a high level of comfort with English



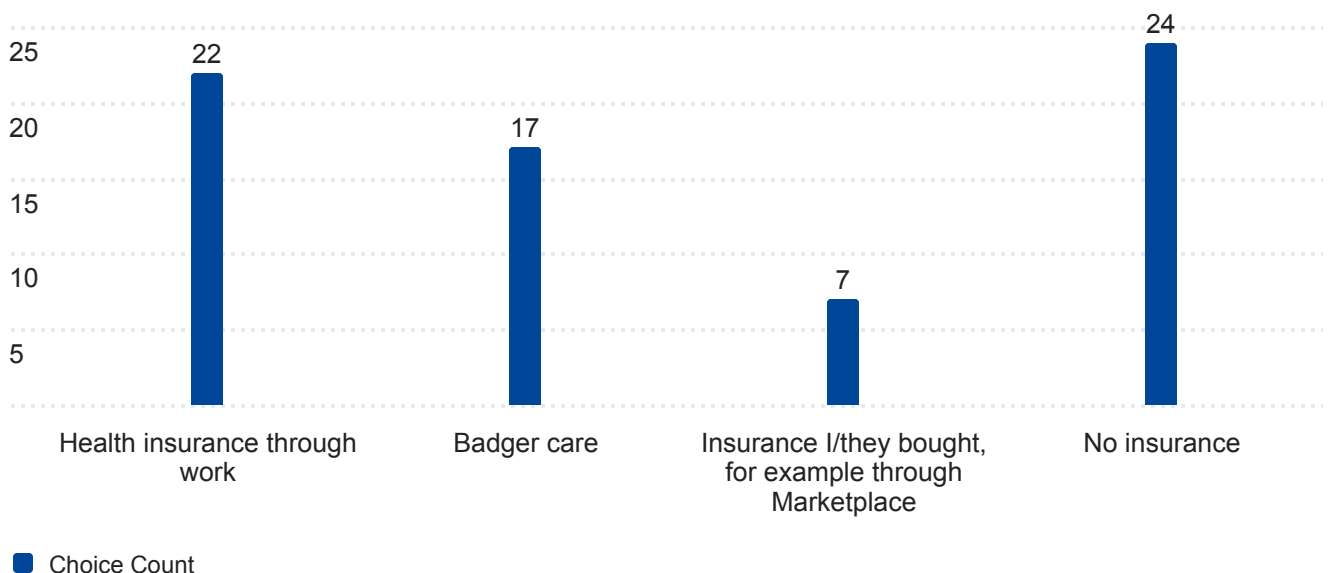
Health Insurance by length of time

36% of Newcomer respondents identified as not having health insurance. The following charts show the services most frequently used by newcomers, broken down by how long they have lived in the Fox Valley and the United States. This kind of "length of time" data can help us see if there are any differences in the type of health insurance Newcomers have the longer they live in the area.

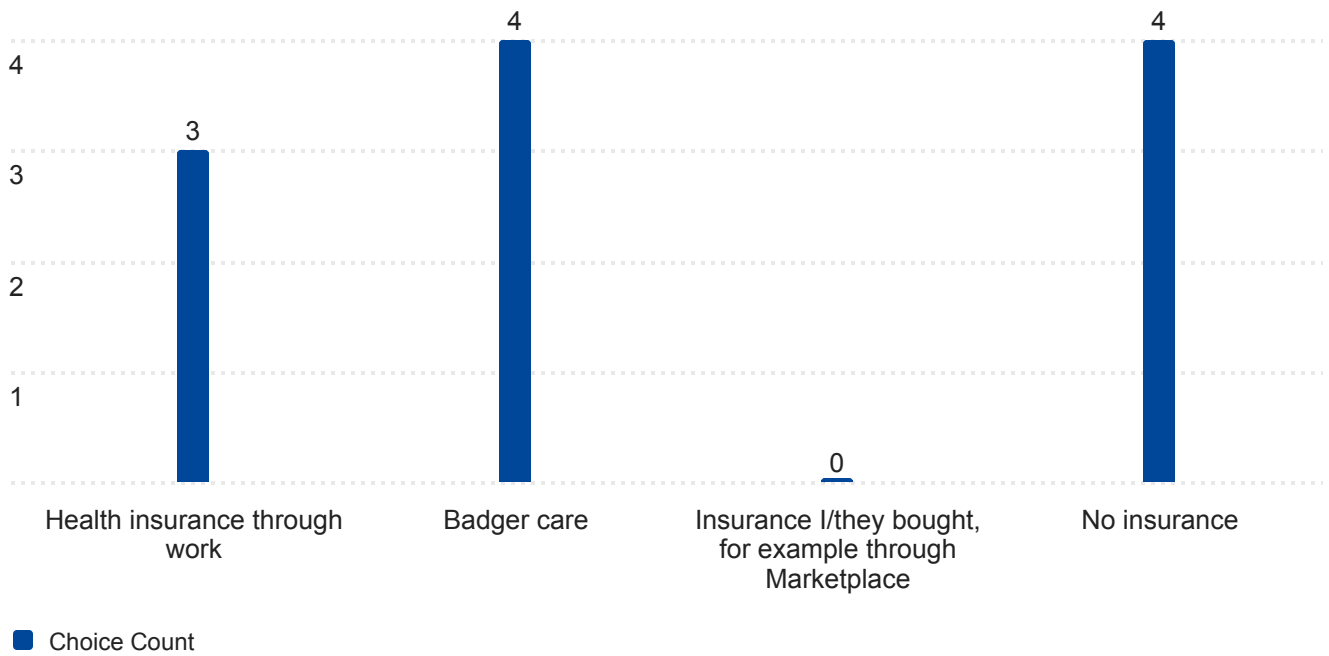
Health Insurance for Newcomers within 1 year of arrival



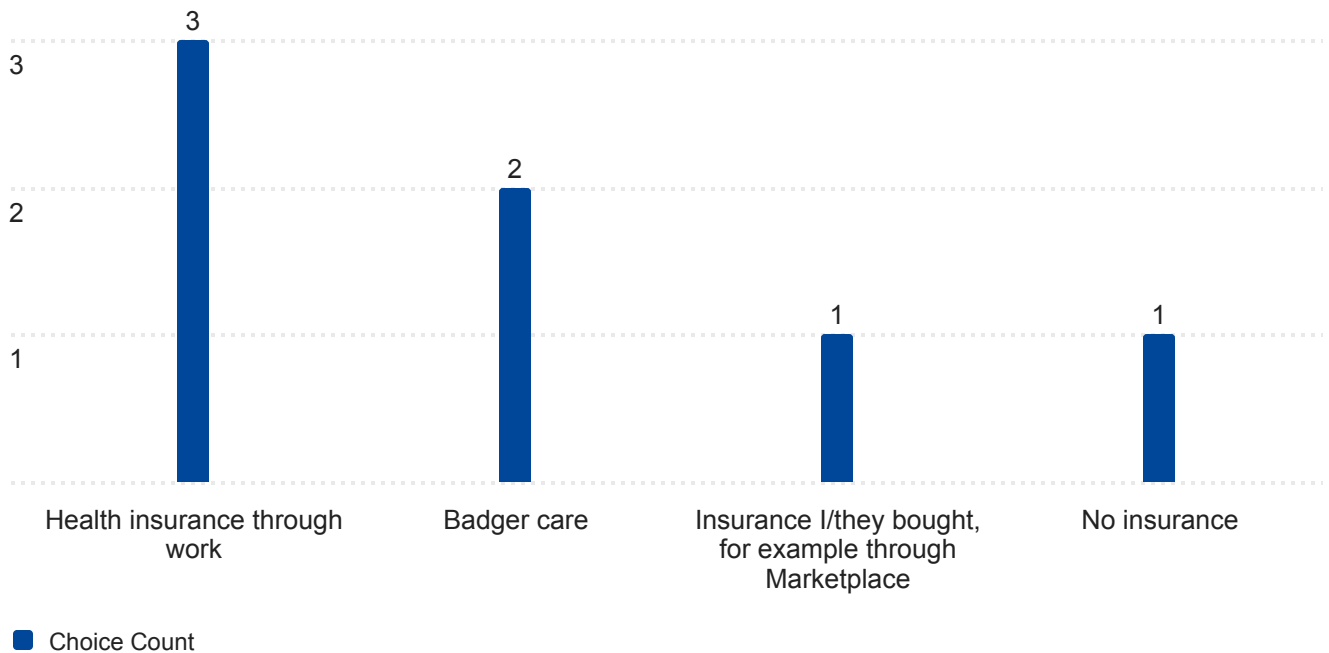
Health Insurance for Newcomers 1-5 years after arrival



Health Insurance for Newcomers 5-10 years after arrival



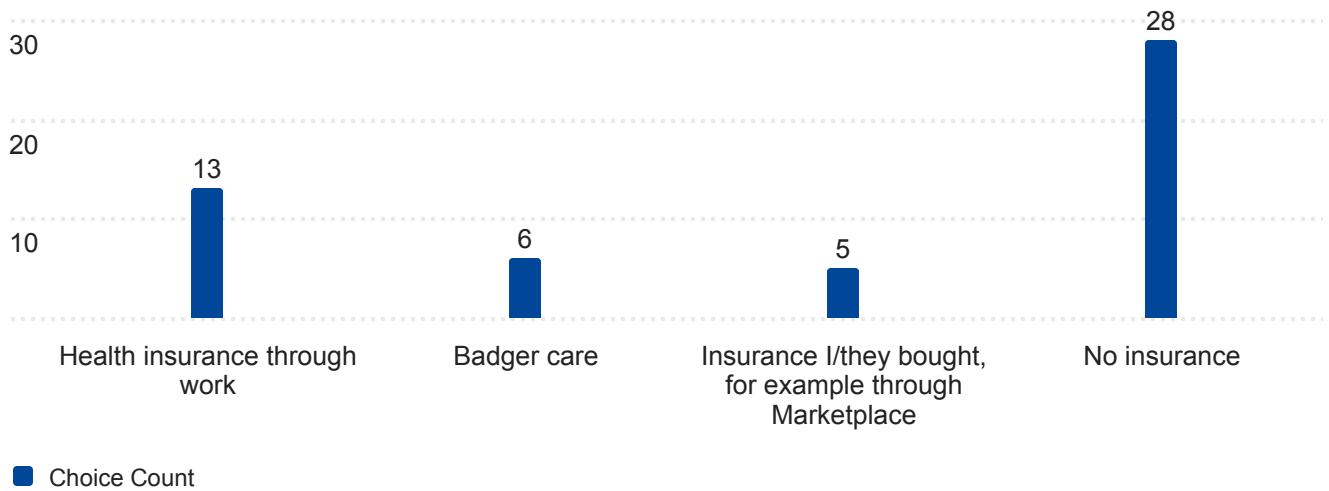
Health Insurance for Newcomers more than 10 years after arrival



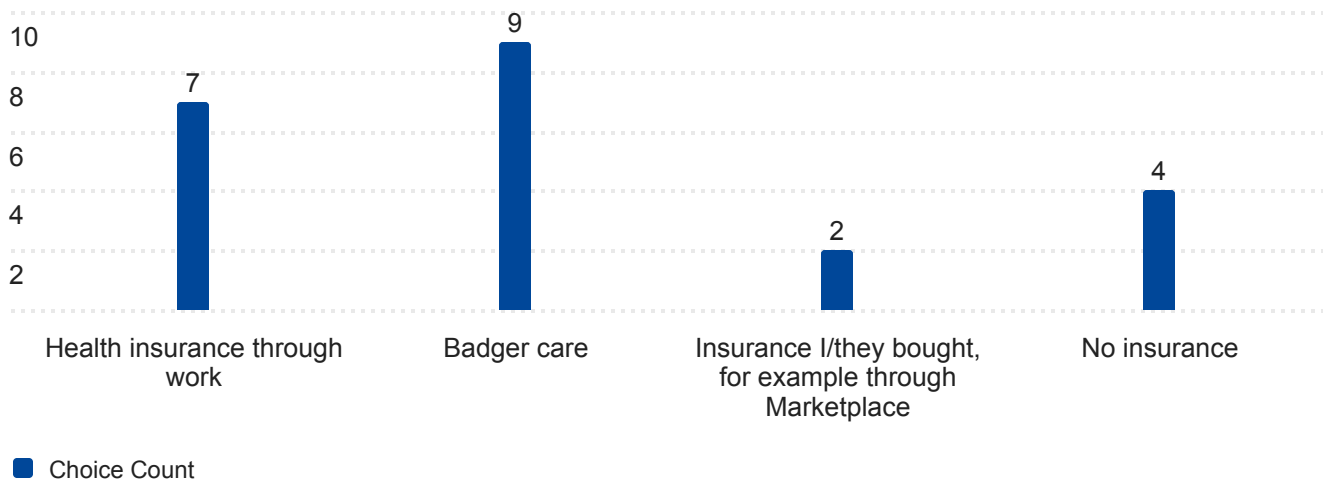
Health Insurance by primary language

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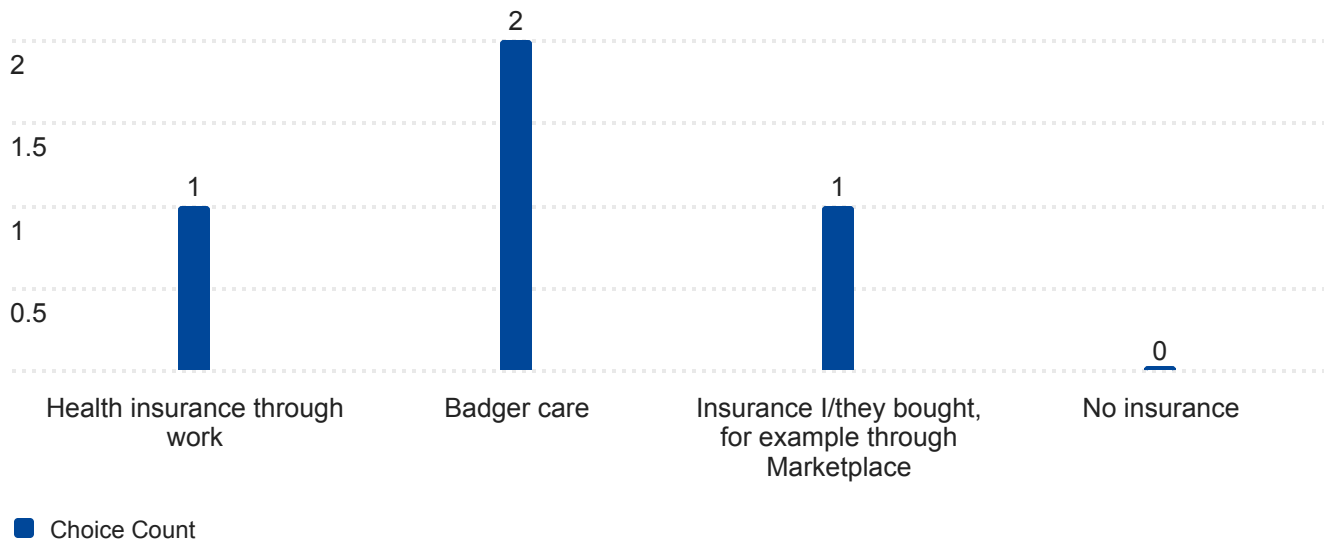
Health Insurance for Spanish speaking Newcomers



Health Insurance for Swahili speaking Newcomers



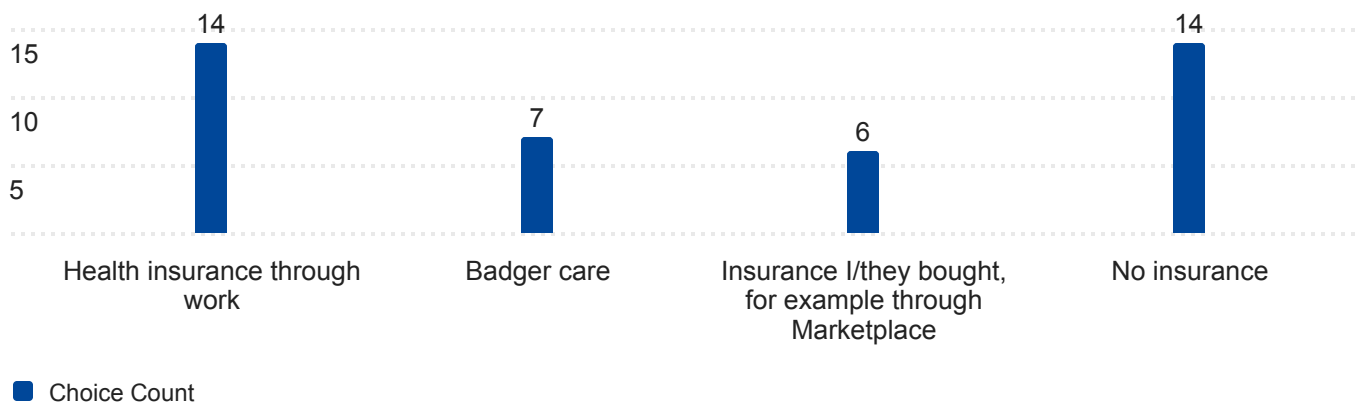
Health Insurance for Kinyarwanda speaking Newcomers



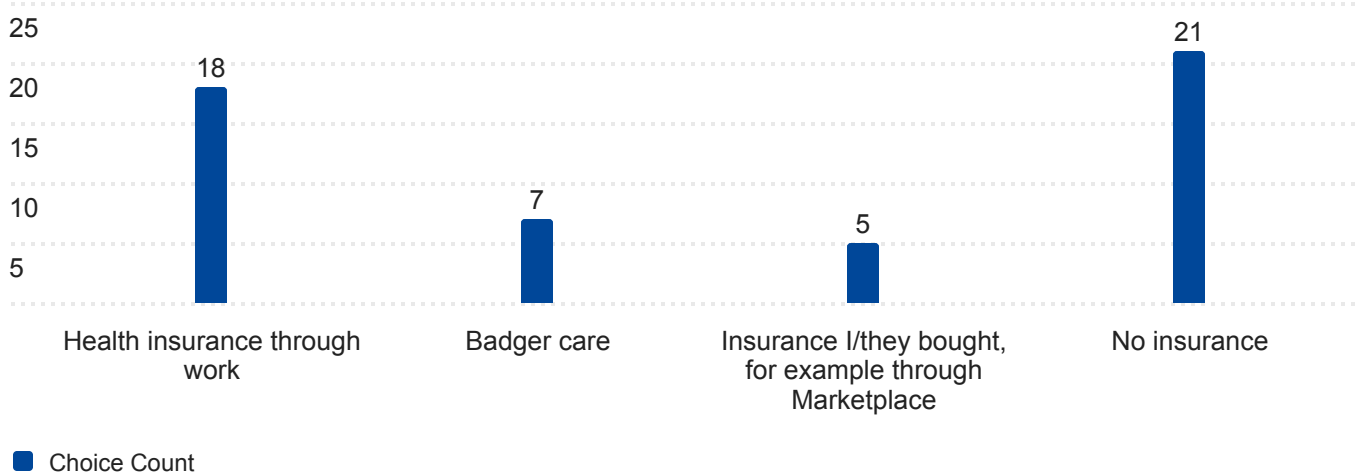
Health Insurance for newcomers with different levels of comfort with English

36% of Newcomer respondents identified as not having health insurance. Newcomers who responded were asked about the type of health insurance they use. The following chart shows the type of health insurance most frequently used by respondents who reported a low or high level of comfort with reading, writing, speaking, and listening in English. This kind of data can indicate how much English is a barrier for using different types of health insurance.

Health Insurance for Newcomers who reported a low level of comfort with English

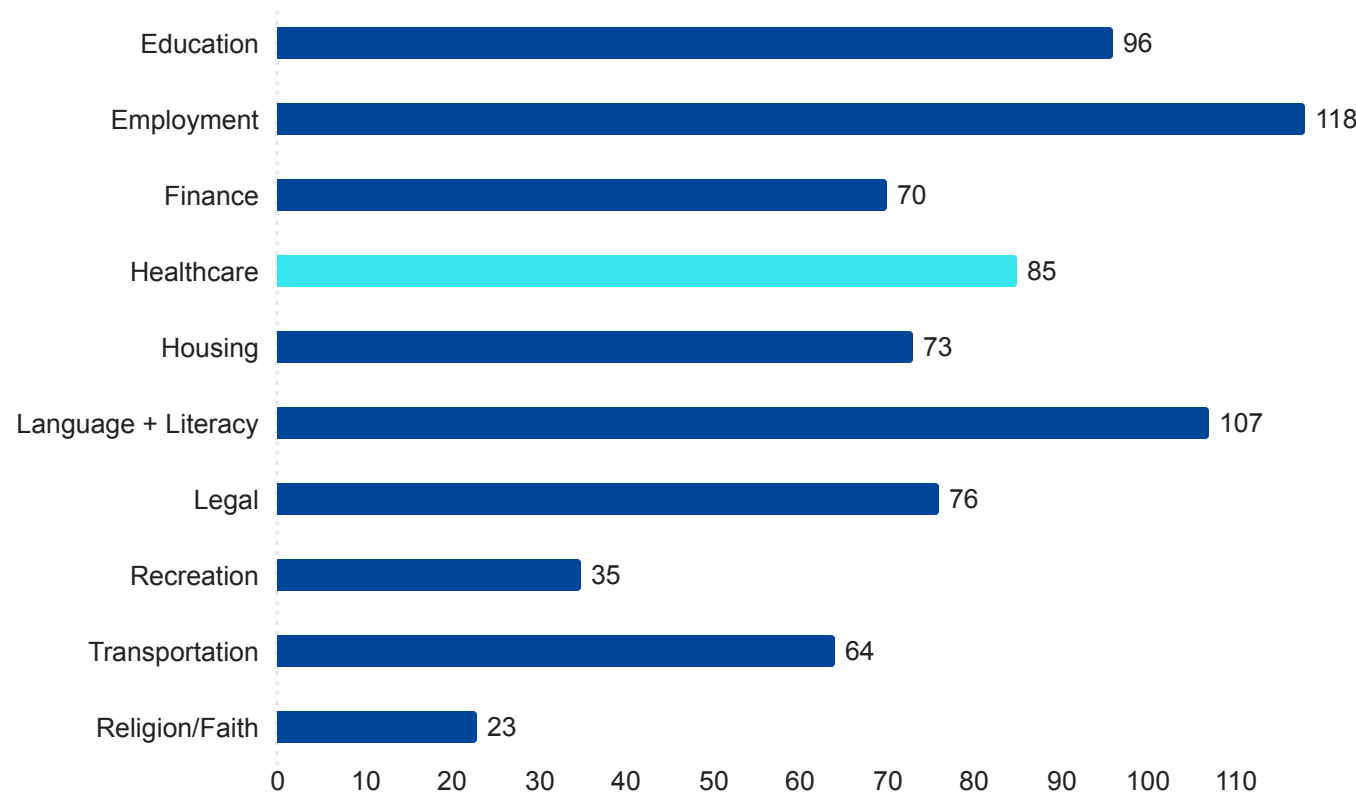


Health Insurance for Newcomers who reported a high level of comfort with English



Healthcare as an indicator of a thriving life:

In the Fox Cities, we want all families to have good lives. Which of these areas of life have been challenging for you or your family to support you in living well?



Supports Request - Stress and Emotional Wellbeing

Newcomers selected a variety of supports they would like easier access to across all sectors. Stress and Emotional Wellbeing is the only support being asked about in the Healthcare sector.

7% of Newcomer respondents identified a need for easier access to stress and emotional wellbeing support. 0% of reporting organizations selected this as a service offered.

